

Olympia Enterprises, Inc.

LOCATION: 715 McCartney Rd. Youngstown, OH 44505

MAILING ADDRESS: P.O. Box 321, Campbell, OH 44405

PHONE: (330) 746-2726 | FAX: (330) 746-1156 | EMAIL: sales@olympiadecals.com

Domestic Shipping Policy:

We offer various UPS and USPS services for shipping your order to you. You can choose your option from the shopping cart. Our preferred carrier for porcelain items ordered within the United States is UPS. If you have a different shipping preference that is not listed, please contact us so we can try to assist you.

Please note it is possible that at times your shipping charges may differ from the amount stated in the shopping cart because of how your order had to be packaged. You will be notified prior to processing if actual shipping charges exceed the shipping cart calculation. If actual shipping charges are less than the shopping cart amount, you will only be charged the lesser amount.

You will only be charged for ordered products that are currently in stock at time of shipping. The invoice statement will reference items out of stock at time of shipping. Should you need to know if an item is out of stock before we ship your order, please make that request via email.

International Shipping Policy:

We offer UPS and USPS for international orders. You will see your options in the shopping cart when you are processing your order. Should you want to use a different shipping carrier that is not listed please contact us and we will do our best to accommodate you.

Pre-payment is required and must be paid by Visa, Mastercard, Discover, American Express or Pay Pal.

Customers are responsible for any duties or taxes that may apply .

Return policy:

Please contact us at sales@olympiadecals.com or call us at 330-746-2726 within 7 days of receipt of shipment to request a refund or exchange. Customers are responsible for return shipping charges if they are returning by their choice.

However, if an error was made on our part or if something was damaged in route, upon approval you will be asked to forward the product to us by USPS First Class mail if the package size allows or by another carrier. Once we receive your return we will exchange or credit your original form of payment for the items being returned along with the return shipping charges. All products returned must be in original condition or your refund will be denied.



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Privacy Policy:

Olympia Enterprises is committed to protecting your privacy and will not use unethical promotional methods. Customer data that is collected is used to contact the customer to resolve disputes, answer questions, or provide additional information that the customer originally requested from the company. Olympia Enterprises does not sell, or rent, its customer information to third parties for the purposes of fraud, spamming, or other illegal activities